Monkyfi
GET AI POWER

www.monkyfi.com

AI AGENTS · TELECOM OPERATIONS

AI agents built for telecom & infrastructure operators

From NOC (Network Operations Center) automation to service delivery intelligence, Monkyfi builds specialized AI agents that fit the way telecom teams actually work.

OUR AI AGENTS

9

Telecom & Infrastructure Workforce

COVERAGE

NOC · Field · Service Delivery · Planning · Interconnection · Capacity · Projects

BUILT FOR

Carriers · Operators · Hyperscalers · Data Centers · Infrastructure · IXPs (Internet Exchange Points)

THE AGENTS

Purpose-built for telecom

SERVICE DELIVERY

Service Delivery Intelligence

Ingests EPL (Ethernet Private Line) and wavelength service orders, extracts structured data, detects discrepancies against technical specs, and enforces delivery gates so nothing slips through before activation.

Order Management · Delivery Gates · EPL / Wavelength

NETWORK OPERATIONS

NOC Assistant

Ingests live alarms, correlates incidents, surfaces runbook-based remediation, and drafts closure summaries, with an optional voice interface.

Alarm Correlation · Incident Response · Voice Interface

FIELD / INFRASTRUCTURE

Site Survey Agent

Guides technicians through rack, power, and fiber surveys step by step. Calculates DC (direct current) power requirements, identifies material gaps, and generates a purchase order ready for procurement.

Rack Engineering · DC Power · Purchase Orders

FIELD / TECHNICIANS

Field Assistant

Mobile-first tool for on-site technicians. Identifies alarms by vendor with strict isolation and guides troubleshooting one step at a time from a local document library, even offline.

Troubleshooting · Works Offline · Multi-vendor

MORE AGENTS

Network, workforce, capacity, and projects

NETWORK PLANNING

Long Haul Planner

Conversational agent for planning terrestrial and submarine fiber networks. Collects requirements in structured blocks and produces network design recommendations in English or Spanish.

Submarine Cable | Fiber Planning | EN / ES

INTERCONNECTION

Interconnect IQ

Answers interconnection questions against carrier and cable inventory: feasibility checks, cross-connect options, and work order drafts with source citations.

Cross-connects | Feasibility | Work Orders

WORKFORCE / OPERATIONS

Operational Coordination

Assigns technicians to field activities by zone, skill, and availability. Builds deployment schedules, tracks capacity, and flags conflicts before dispatch.

Workforce Planning | Zone Dispatch | Capacity Tracking

NETWORK CAPACITY | Building now

CapacityIQ

Tracks capacity on every submarine and terrestrial route, checks feasibility for new demand, and assigns capacity per request. Alerts at 70% and 85% utilization and hands upgrades to the Long Haul Planner.

Route Capacity | Demand vs. Occupancy | Upgrade Alerts

PROJECT MANAGEMENT | Building now

ProgramIQ

Your PM (Project Manager): tracks the timeline, sets priorities, flags stalled handoffs, and drafts escalations and reports. It alerts you and recommends improvements to save time and cost; your team decides.

Timeline & Priorities | Escalations | Time & Cost Efficiency

HOW WE START

1. Tell us where the friction is in your operations.
2. We'll show you which agent applies.
3. We start with a quick assessment or a pilot.

CONTACT

Let's talk about your operations

We work with carriers, operators, and infrastructure providers. Whether you need a quick assessment or want to explore a specific agent, reach out.

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Response within 1 business day

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